

# Connect Enterprises To Customers with 3Dolphins SRM



## Gen AI for your Business Needs

<b>Sales</b> Commercial Leasing	<b>Treasury</b> Wealth Management	<b>Marketing</b> Lead Generation
<b>HR</b> Candidate Recruitment	<b>Procurement</b> PO Management	<b>Legal</b> Review Agreements

## About us

**3Dolphins SRM** Focus in helping business to thrive customer experience using new technologies and customer facing channels.



## Chatbot

Dealing with customers' transactional inquiries might be exhausting and reducing our focus in maintaining great communication with those who are more potential. Provide better communication with **Conversational Automation** through **Chatbot**.

## Scale your business with Omni-Channel Customer Service

When things went wrong with your product, no one can save them except your customer service. We help you to reduce friction inside your system, so customer's problem could be perfectly handled by the right person.



**Support  
21+ Channels**



**Ticket  
Analytic**



**Available on  
Mobile App**



**APIs  
Access**



**ProcessFlow  
Integration**



**SLA  
Management**



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